

HENLOW BRIDGE LAKES & RIVERSIDE LTD

LODGES – CABINS - FISHING - CAMPING - PODS

Bridge End Road, Henlow, Bedfordshire SG16 6LN

email: storage@henlowbridgelakes.co.uk - www.henlowbridgelakes.co.uk

CARAVAN STORAGE 03/25

Thank you for your interest in our caravan storage at Henlow Bridge Lakes. Our fully secure facilities have been credited with Platinum Standard Accreditation as defined by CaSSOA (Caravan Storage Site Owners Association). We have state of the art electronic security systems and 24 hour monitored CCTV. For further information on our CaSSOA ratings please visit www.cassoa.co.uk.

Pricing for the storage pitches are detailed below. Our general terms and conditions are also detailed on the reverse of this letter.

Unit Type	6 Months	12 Months	Per Day
Caravan/Motorhome/Campervan/Trailer up to 8m overall length	£485.00	£890.00	£2.44
Caravan – Twin Axle	£520.00	£960.00	£2.63
RV/Motorhome / Caravan/ Trailer Over 8m overall length	£545.00	£1,010.00	£2.76

Please note: All units must be insured and a copy of insurance will be required for our files.

If you have any further questions or would like to visit our storage facilities, please contact us via email: storage@henlowbridgelakes.co.uk

Terms and Conditions

ACCEPTANCE OF THESE RULES

Payment of an appropriate storage fee is taken as confirmation that you have read, understood and accepted all the rules of the site. If, within 7 days, you do not agree to these terms you are entitled to request a refund and remove your property from the storage site.

General Terms & Conditions

- payment must be made in full in advance in 6/12 monthly increments

- Fees can be paid in cash, card or online.

- A **HBL** Caravan Storage Contract must be completed and signed by all customers

- Customers must update contact details as and when they change.

- All units **MUST** be insured by the registered owner and a copy of the insurance provided to HBL.

• Access Times are:

08:00 – 16:30 during Winter season

07:30 – 19:30 during Summer season

Access outside these hours may be possible by prior arrangement

• Termination of contract:

HBL will require 30 days written notice of termination of contract. Providing 30 days notice is given then any monies remaining after the 30 days will be returned

• Storage Price Increases:

If there is to be a price increase, notification by email will be sent with a minimum of three months notice of any increase in rates

Site Rules:

- Units must be parked central to the storage plot and always within the allocated plot numbers and markers.

- All corner steadies/jacks must be wound down to ensure the unit is level and for extra security.

- If you plan to have any service or maintenance carried out on your unit you **MUST** inform us by email with the full details of the person carrying out the work, together with their registration number and contact details. We will never provide your access pin to any third party.

- Please remove gas bottles from vehicle or ensure they are turned off.

- Perishable foods should not be left in your unit.

- When visiting the storage area or removing the unit you may be asked for **photographic** identification as an extra security precaution.

- Please observe the site speed limit of **5mph** at all times.

- Children must be supervised at all times whilst inside the storage facility.

- All litter must be taken off site.

- There are no vehicle washing facilities provided on site, and we do not allow vehicle cleaning to take place in the compounds. Tow Fix provide a caravan and motor home cleaning service which is located adjacent to Kingfisher park storage 1.

- Dogs are welcome on site but must be kept on a leash at all times.